



# Policy Claim and Reporting Solutions™

# ADMINISTRATION SOFTWARE FOR

**OEM  
WARRANTY**



**SERVICE  
CONTRACTS**



**REPLACEMENT  
PLANS**



**RESIDENTIAL  
SERVICE PLANS**



# INDUSTRIES WE SERVE



APPLIANCES



ELECTRONICS



HOME



FURNITURE

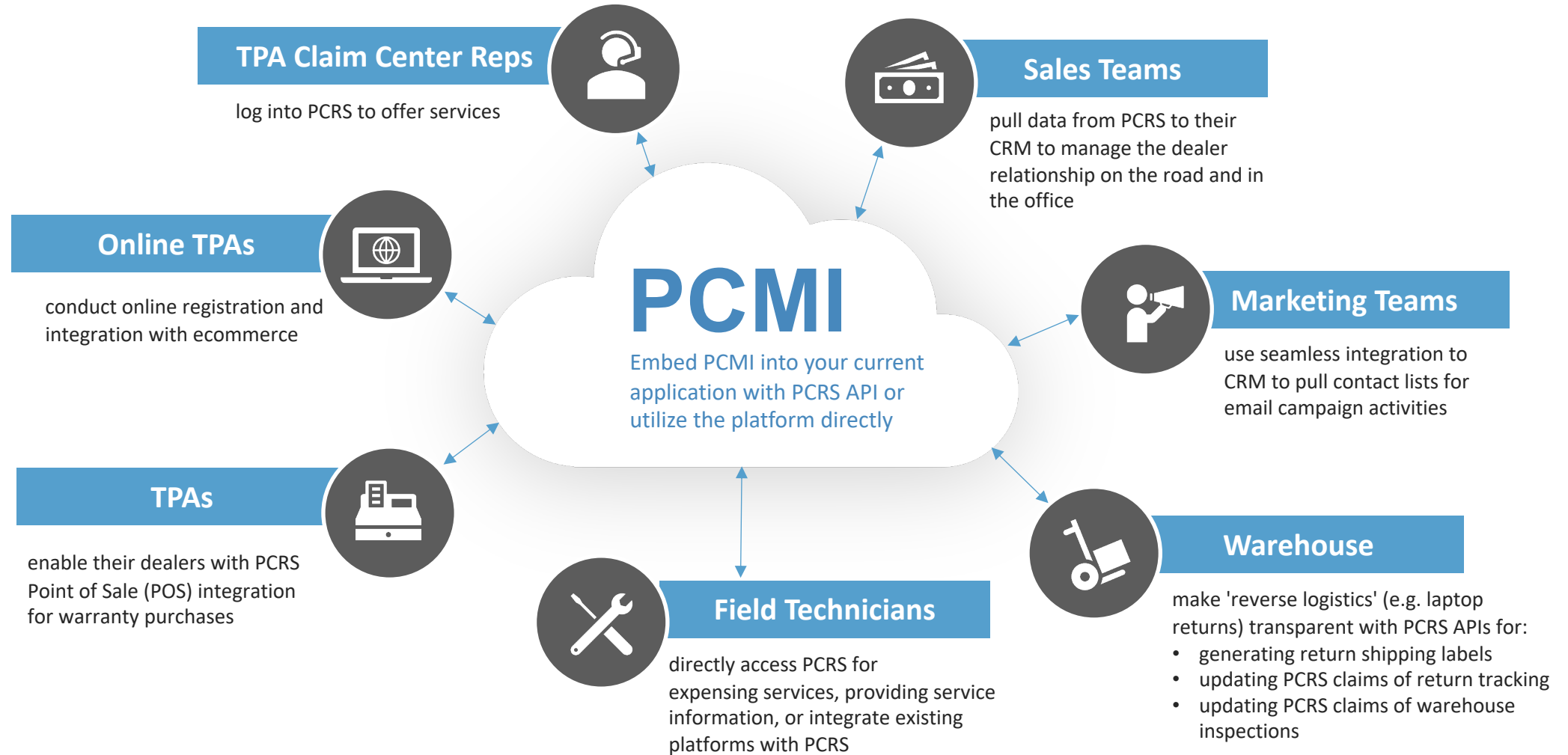


UTILITIES



HVAC

# OUR AUDIENCE



# MODULAR SOLUTIONS



POLICY  
ADMINISTRATION



CLAIMS  
ADMINISTRATION



SERVICE NETWORK  
DISPATCH



RISK  
MANAGEMENT



CONNECTED  
PLATFORM



ANALYTICS &  
REPORTING

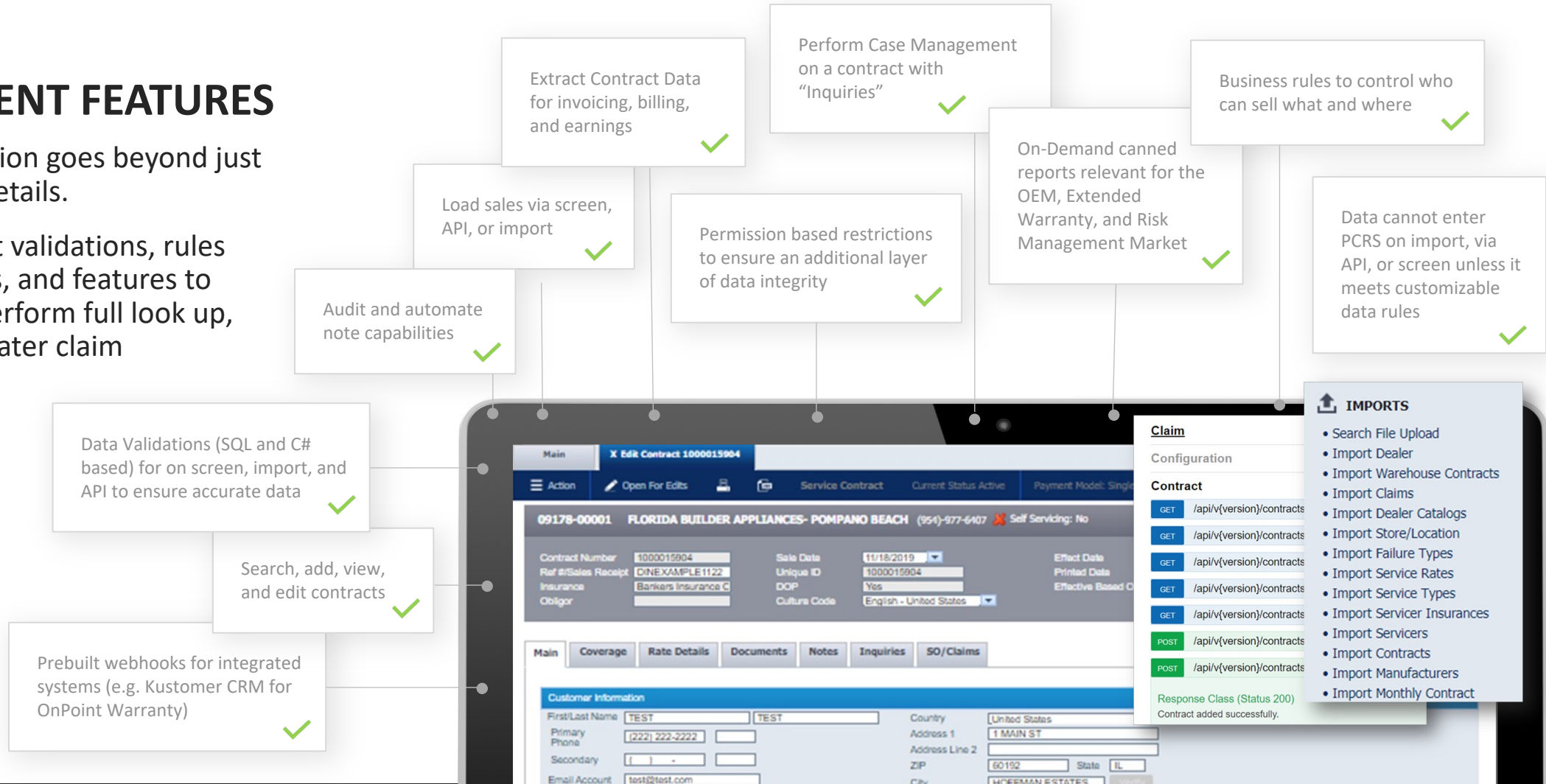


# POLICY ADMINISTRATION

## ADVANCED MANAGEMENT FEATURES

Policy Administration goes beyond just storing contract details.

PCRS offers robust validations, rules engine, workflows, and features to enable users to perform full look up, entitlement, and later claim adjudication.





# CLAIMS ADMINISTRATION

## ADVANCED MANAGEMENT FEATURES

PCRS offers robust claims entry and processing to ensure your business' success.

Capture troubleshooting details for servicers while insights populate to show prior solutions of similar products/similar claims – reducing servicer dispatching costs

Configurable workflows per TPA and can managed via screen, import, or API

Create claims against any product on a contract – service request claims, request fulfillment, customer cash settlement, advance exchanges and holds

Specialized links, fields, alerts, and validations to quickly check entitlement and adjudicate

Permission and role-based claim adjudication

Changes saved into history for auditing

Advanced options for 3<sup>rd</sup> parties to perform claim creation outside of PCRS and performing remote adjudication controlled by the TPA from PCRS

Leverage PCMI's APIs to administer claims outside of PCRS

The image displays three overlapping screenshots of the PCRS Claims Administration software interface. The top screenshot shows a 'Claim Adjudication Tool' with a table of questions and answers. The middle screenshot shows a 'Service Order Information' form with fields for Service Order #, Claim #, Date resolved, Priority, and Service Type. The bottom screenshot shows a 'Return Item Details' table with columns for ACTION, TRACKING NUMBER, RMA NUMBER, LABEL GENERATED DATE, PICK UP SCAN DATE, STATUS, LAST SCAN DATE, DELIVERED SCAN DATE, and WAREHOUSE NOTIFIED?.

Status	Question	Answer	Coverage Name	Subcategory	Category	Manufacturer
ACTIVE	Was the device dropped into water or liquid?	YES	All	All	All	All
ACTIVE	Is the claim related to food loss?	NO	All	All	All	All
ACTIVE	Is the claim related to...					

**Service Order Information**

Service Type: Service

Service Order #: AAA0013-1

Claim #: AAA0013

Date resolved: [dropdown]

Priority: Normal

Service Type: Service

**Service Information**

Servicer Center Code: A13748A

Servicer Center Phone: (507) 238-2333

Preferred Payment Method: Check

**SO Summary** | SO/Claim History | Attachments | Claim Pay

**Dealer Information**

Dealer Name: DAN'S APPLIANCE | Dealer Code: 56057 | Dealer Phone: (507) 238-2333

Self Servicing: YES | Selling Retailer: | Buying Group: |

**Customer Information**

Caller Type: Dealer Representative | Caller First Name: jim | Email: TIM@DANSAPPLIANCE.COM

Customer Name: XXXXXXXX | Caller Last Name: dans appliance | Prime Phone: (507) 238-2333 Work

Dispatch Method: Service Power | Fax: | Secondary Phone: |

Product Location: |

ACTION	TRACKING NUMBER	RMA NUMBER	LABEL GENERATED DATE	PICK UP SCAN DATE	STATUS	LAST SCAN DATE	DELIVERED SCAN DATE	WAREHOUSE NOTIFIED?
	79461200294		05/23/2019			06/06/2019		

ACTION	FULFILLMENT TRACKING NUMBER	INSPECTION DATE	INSPECTION STATUS	INSPECTED BY	INSPECTED MANUFACTURER	INSPECTED MODEL	INSPECTED SERIAL NUMBER	FULFILLMENT NOTE	FULFILLMENT COMPLETE
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# SERVICE NETWORK DISPATCH

## SERVICERS CAN BE SETUP FOR DISPATCHING

- ✓ During a claim, dispatch the most relevant servicer
- ✓ Send payment or other alerting notifications to servicers
- ✓ Optional support for 3rd party dispatch tools
- ✓ Supported logic for preauthorization and auto approvals

The screenshot displays the 'Servicer Dispatch' interface. At the top, it shows the Dealer as 'ALTON' and the Selling Retailer. Below this, the 'Product Information' section includes Manufacturer (MAYTAG(71)), Category (Washer), Model (GFW450SSMW), Subcategory (WASHER(551)), Condition (New), and Serial # (787890768869). The 'Product Location' section shows Business (NO), Address Line 1 (5345 N CANFIELD), Address Line 2, Postal Code (60656), State (IL), City (CHICAGO), and Country (UNITED STATES). Below the location information are 'Refresh' and 'Clear Filters' buttons, and a 'Show all servicers' link. The main part of the interface is a table listing servicers with columns for SELECT, SERVICER NAME & ADDRESS, SELF SERVICING, SERVICER STATUS, DISTANCE, SEALED SYSTEMS, CUSTOMER SATISFACTION, RATING, VALID INSURANCE, FACILITY TYPE, CONTRACTED, and MFG AUTHORIZED. The second row, for 'ALTON REFRIGERATION CO INC', is highlighted in orange and has a radio button selected. The bottom of the interface features 'Dispatch', 'Back', and 'Send follow up email' buttons.

SELECT	SERVICER NAME & ADDRESS	SELF SERVICING	SERVICER STATUS	DISTANCE	SEALED SYSTEMS	CUSTOMER SATISFACTION	RATING	VALID INSURANCE	FACILITY TYPE	CONTRACTED	MFG AUTHORIZED
<input type="radio"/>	JUSTIN X MILLER 5345 N Canfield CHICAGO, AZ 60656	<input type="checkbox"/>	Customer	N/A	<input type="checkbox"/>		0	0	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="radio"/>	ALTON REFRIGERATION CO INC 2996 HOMER ADAMS PARKWAY ALTON, IL 62002	<input checked="" type="checkbox"/>	Self Servicing	244.08	<input type="checkbox"/>		5	4	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="radio"/>	EIKI INTERNATIONAL, INC. 30251 ESPERABZA RANCHO SANTA MARGARITA, CA 92688	<input checked="" type="checkbox"/>	Suspended	1714.42	<input type="checkbox"/>		5	3	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="radio"/>	MARCOCE APPLIANCE PARTS CO. ONE CITYPLACE DR STE 400 SAINT LOUIS, MO 63141	<input type="checkbox"/>	Suspended	266.68	<input type="checkbox"/>		5	3	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="radio"/>	BWG 11101 ROOSEVELT BLVD N SAINT PETERSBURG, FL 33716	<input type="checkbox"/>	Suspended	N/A	<input type="checkbox"/>		1	1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="radio"/>	PCMI TEST SERVICER 333 S NORTH DR GREEN BAY, WI 53214	<input type="checkbox"/>	Suspended	175.48	<input type="checkbox"/>		1	1	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>





# RISK MANAGEMENT

## EXECUTIVE LEVEL FEATURES

- ✓ Create earnings, profits, and revenue recognition through flexible earnings configuration and reporting to better understand your risk exposure
- ✓ Lower level staff features to enable loss controls at the call center (reduce the number and size of losses)
- ✓ Allows an insurer or TPA to make data driven decisions to reduce risks/maximize ROI

RPT637 - Earnings Summary 2019 Nov-27 08:43 AM

State/Prov: ALL  
Agent: ALL  
Product Type: ALL  
Report Group: ALL  
Earning Date: 5/1/2019

Agent	Insurance Company	Earning Date	Contract Count	Net Admin Amount	Admin Earned Cumulative	Admin Unearned	Net Reserve Amount	Reserve Earned	Reserve Unearned	Net Commission	Commission Earned Cumulative	Commission Unearned	Written Total	Earned Total	Unearned Total	Net Retail Markup Amount	Retail Markup Earned	Retail Markup Unearned	
EPC		01	05/01/2019	180	11,365.60	11,365.60	0.00	73,490.50	73,490.50	0.00	5,335.15	5,335.15	0.00	39,375.25	39,375.25	0.00	2,168.00	2,168.00	0.00
		02	05/01/2019	45	594.00	594.00	0.00	3,133.68	3,133.68	0.00	212.32	212.32	0.00	3,940.00	3,940.00	0.00	0.00	0.00	0.00
		SubTotal		1,205	11,959.60	11,959.60	0.00	62,624.18	62,624.18	0.00	5,607.47	5,607.47	0.00	103,815.25	103,815.25	0.00	2,168.00	2,168.00	0.00
GBS		01		200,100	2,593,770.03	210,022.45	2,859,895.53	4,404,193.73	91,675.31	4,325,514.10	77,234.05	871.01	74,691.24	7,521,210.01	53,406.77	7,521,210.01	45,369,853.45	335,000.24	45,369,853.45
		02	05/01/2019	2,068,917	25,878,148.71	12,570,573.33	14,799,956.57	32,691,592.37	14,827,433.23	19,866,576.16	547,375.38	245,945.00	332,210.71	59,418,074.46	27,743,951.62	31,674,122.84	326,533,444.36	155,891,802.04	174,041,642.32
		03		32,109	323,966.77	1,683.55	323,440.28	603,677.46	3,078.64	602,820.96	10,814.65	63.09	10,789.62	938,448.88	4,825.29	938,448.88	5,169,449.52	26,336.99	5,169,449.52
		04	05/01/2019	194,971	2,035,955.53	874,636.22	1,282,420.42	3,324,849.74	1,322,420.44	2,207,547.41	59,376.21	22,581.20	36,975.04	5,478,123.40	2,220,237.66	3,198,885.62	20,464,713.53	11,174,365.67	17,290,347.86
		05	05/01/2019	270,035	0.00	0.00	4,746,330.51	3,834,397.96	409,793.17	0.00	0.00	0.00	4,746,330.51	3,834,397.96	912,533.25	0.00	0.00	0.00	0.00
06	05/01/2019	19	325.10	0.29	258.86	325.10	0.29	258.86	0.00	0.00	0.00	650.20	0.58	650.20	1,435.05	1.59	1,435.05		
SubTotal		78	1,312.64	81.16	1,253.58	1,312.10	81.10	1,253.10	0.54	0.06	0.48	2,625.28	62.32	2,482.96	2,316.40	16.74	2,189.66		
GUAR		01		2,034,295	31,300,483.58	13,469,777.07	15,266,213.54	45,452,047.11	23,719,286.37	27,257,621.86	651,732.83	265,630.36	456,667.03	77,447,063.52	33,857,063.00	41,632,627.12	400,700,052.31	167,428,423.27	226,939,971.86
		02	05/01/2019	520,057	4,858,572.64	135,246.05	4,445,752.26	4,770,875.56	132,894.30	4,387,101.12	65,500.32	2,053.83	76,278.54	9,712,758.52	270,194.26	9,712,758.52	63,663,897.73	1,504,802.72	63,663,897.73
		03	05/01/2019	1,450,945	10,708,204.74	2,708,675.50	8,740,597.74	10,517,702.27	2,659,499.74	8,594,948.71	161,475.22	48,465.14	56,494.38	21,418,382.23	5,416,960.78	16,002,021.45	163,871,621.65	51,646,555.21	132,023,228.44
		04	05/01/2019	36,261	203,950.57	67,258.62	234,882.97	278,667.61	66,057.14	230,632.51	5,051.93	1,137.07	4,214.05	567,976.11	134,407.63	433,412.20	4,525,339.67	1,372,903.16	3,212,436.51
		05	05/01/2019	9,757	89,234.44	4,537.77	53,591.29	89,234.44	4,537.77	53,591.29	0.00	0.00	0.00	178,468.68	9,075.54	178,468.68	1,460,800.23	16,770.59	1,460,800.23
SubTotal		23,329	191,663.15	31,245.21	170,351.62	191,663.15	31,245.19	170,351.62	0.00	0.00	0.00	383,328.28	82,490.40	320,835.68	3,240,796.12	603,225.81	2,637,570.31		
FUN		01		2,048,934	16,280,642.93	2,950,237.17	13,757,142.55	15,995,491.78	2,897,402.12	13,516,776.08	284,735.09	51,486.76	240,851.47	32,560,868.80	5,695,061.05	24,695,794.07	258,365,205.07	55,512,836.72	178,301,445.03
		02	05/01/2019	592	593,326.36	39,667.58	593,524.26	1,304,493.04	221,016.76	3,300,010.20	430,191.07	24,482.89	430,715.35	4,332,937.07	0.00	4,332,937.07	0.00	0.00	0.00
		03	05/01/2019	3,824	1,937,726.96	1,754,677.46	400,777.01	10,967,100.94	8,966,027.15	2,255,753.88	1,387,751.58	1,217,139.75	201,933.89	10,752,573.40	11,900,043.58	1,792,538.12	0.15	0.15	0.00
SubTotal		4,006	2,597,053.64	1,794,544.44	888,301.27	13,671,570.78	8,208,843.91	5,555,772.08	1,826,942.43	1,241,601.64	720,719.24	8,085,596.55	12,245,980.99	3,311,897.96	0.15	0.15	0.00		
EQT		01		99,567	8,858.24	15,291.20	14,815.68	93,383.76	80,594.21	76,075.51	1,985.25	1,593.90	120,227.25	97,495.18	120,227.25	159,425.50	129,182.90	159,425.50	
		02	05/01/2019	1,401,842	1,424,715.94	1,237,434.55	279,630.06	7,302,660.94	6,476,301.54	1,446,773.02	143,296.61	124,625.10	27,855.20	6,950,079.49	7,170,960.99	117,110.50	11,655,662.72	10,002,764.50	1,652,630.22
		03	05/01/2019	77,308	15,162.55	12,335.68	11,887.90	79,871.60	84,368.32	62,619.42	1,604.18	1,305.15	1,257.84	98,838.53	78,627.55	98,838.53	127,002.29	103,335.89	127,002.29
		04	05/01/2019	1,915,202	1,332,005.97	1,658,996.60	293,225.43	6,902,536.46	6,007,827.47	1,546,259.47	194,044.24	116,754.69	26,003.97	8,368,532.69	7,283,378.56	1,085,213.73	11,527,523.23	9,708,447.76	1,616,075.47
		05	05/01/2019	31,283	7,721.66	6,265.76	6,070.56	42,260.70	34,315.61	30,222.16	0.00	0.00	0.00	49,982.56	40,595.37	49,982.56	61,785.39	50,169.08	61,785.39
SubTotal		3,854,911	3,103,330.91	2,891,546.72	845,446.03	16,998,437.38	14,014,213.18	3,358,214.92	280,534.28	244,294.71	58,778.51	15,767,702.58	16,950,668.61	2,577,242.48	25,333,862.35	22,140,056.61	3,729,616.28		
SUBC		01		1,253	47,445.91	465.28	47,445.91	776,594.53	7,813.73	776,594.53	14,453.17	137.61	14,453.17	838,169.61	8,216.62	838,169.61	1,556,689.24	11,227.90	1,556,689.24
		02	05/01/2019	1,272	46,218.11	1,317.58	45,447.91	756,237.60	21,953.45	743,631.31	14,016.91	400.35	13,785.43	816,474.62	23,271.18	793,203.24	1,531,182.28	43,638.81	1,487,273.47



# CONNECTED PLATFORM (API'S)

## APIS & IMPORTS TO ENABLE SALES

- ✓ Rate, contract, and remit in real-time directly with our APIs
- ✓ Need functionality beyond PCRS? Use our APIs to build your own screens or extend automation between systems
- ✓ API Library maintained and continually updated on client accessible Swagger page

<u>Claim</u>	
Configuration	
<b>Contract</b>	
GET	/api/v{version}/contracts/GetContracts
GET	/api/v{version}/contracts/GetCoverages
GET	/api/v{version}/contracts/GetState
GET	/api/v{version}/contracts/GetContractDetails
GET	/api/v{version}/contracts/GetCoverageDetails
POST	/api/v{version}/contracts/Renew
POST	/api/v{version}/contracts/AddContract
Response Class (Status 200) Contract added successfully.	



## IMPORTS

- Search File Upload
- Import Dealer
- Import Warehouse Contracts
- Import Claims
- Import Dealer Catalogs
- Import Store/Location
- Import Failure Types
- Import Service Rates
- Import Service Types
- Import Servicer Insurances
- Import Servicers
- Import Contracts
- Import Manufacturers
- Import Monthly Contract



# ANALYTICS & REPORTING

## PCRS OFFERS ANALYTICS & REPORTING MANAGEMENT

Leveraging the power of Microsoft Power BI for near real time Analytical Dashboards.

SSRS for operational reporting.

The screenshot displays two main components: a detailed earnings summary table and a SKU impact dashboard.

**RPT637 - Earnings Summary**  
2019-Nov-27 10:43 AM

Filters: StateProv: ALL, Agent: ALL, Product Type: ALL, Report Group: ALL, Earning Date: 5/1/2019

Agent	Insurance Company	Earning Date	Contract Count	Net Admin Amount	Admin Earned Cumulative	Admin Unearned	Net Reserve Amount	Reserve Earned	Reserve Unearned	Net Commission	Commission Earned Cumulative	Commission Unearned	Written Total	Earned Total	Unearned Total	Net Retail Markup Amount	Retail Markup Earned	Retail Markup Unearned		
5,555.6	0.00	33,975.25	33,975.25	0.00	2,398.00	2,398.00	0.00	0.00	0.00	0.00	0.00	0.00	3,940.00	3,940.00	0.00	0.00	0.00	0.00		
212.32	0.00	103,875.25	103,875.25	0.00	2,398.00	2,398.00	0.00	0.00	0.00	0.00	0.00	0.00	3,940.00	3,940.00	0.00	0.00	0.00	0.00		
5,697.47	0.00	74,691.24	74,691.24	0.00	53,468.77	53,468.77	0.00	45,323,653.45	525,800.24	45,323,653.45	0.00	0.00	245,945.00	332,276.71	53,418,074.46	27,743,951.62	31,674,122.84	325,653,444.36	955,891,932.04	174,041,642.32
871.01	0.00	63.09	63.09	0.00	4,825.29	4,825.29	0.00	5,388,489.52	26,336.39	5,388,489.52	0.00	0.00	22,581.20	36,375.04	5,410,123.40	2,220,227.66	3,189,895.62	20,464,713.53	11,714,395.67	17,290,347.86
0.00	0.00	0.00	0.00	0.00	4,760,533.61	3,834,357.56	92,533.25	0.00	0.00	0.00	0.00	0.00	0.00	0.00	850.20	1,435.05	159	1,435.05	0.00	0.00
0.00	0.00	0.06	0.06	0.48	2,625.28	82.32	2,482.96	2,316.40	16.74	2,199.96	0.00	0.00	263,000.36	456,667.03	77,447,062.52	33,857,063.00	41,632,821.72	400,700,052.31	167,426,423.27	226,639,978.86
2,053.93	76,279.54	9,712,758.52	270,304.26	9,712,758.52	63,663,897.73	15,941,832.72	63,663,897.73	15,941,832.72	63,663,897.73	15,941,832.72	63,663,897.73	15,941,832.72	2,053.93	76,279.54	9,712,758.52	270,304.26	9,712,758.52	63,663,897.73	15,941,832.72	63,663,897.73
48,85.14	56,494.38	21,418,382.23	5,418,380.78	16,002,021.45	183,971,621.66	51,948,555.21	132,023,226.44	48,85.14	1,873.90	300,016.78	6,527.24	300,016.78	1,576,550.67	36,539.26	1,576,550.67	1,576,550.67	1,576,550.67	1,576,550.67	1,576,550.67	1,576,550.67
49.92	1,873.90	300,016.78	6,527.24	300,016.78	1,576,550.67	36,539.26	1,576,550.67	1,576,550.67	1,576,550.67	1,576,550.67	1,576,550.67	1,576,550.67	49.92	1,873.90	300,016.78	6,527.24	300,016.78	1,576,550.67	36,539.26	1,576,550.67
1,197.07	4,214.05	567,370.11	134,407.63	433,433.20	4,525,339.67	1,312,503.16	3,212,836.51	1,197.07	0.00	170,488.88	9,075.54	170,488.88	1,400,800.23	176,770.56	1,400,800.23	1,400,800.23	1,400,800.23	1,400,800.23	1,400,800.23	1,400,800.23
0.00	0.00	383,326.28	82,490.40	301,835.88	3,240,798.12	603,225.81	2,637,572.31	0.00	0.00	0.00	0.00	0.00	51,486.76	240,851.47	32,583,868.00	5,839,126.65	24,685,734.07	258,365,236.07	55,512,836.72	173,301,445.03
24,462.89	430,715.35	4,332,937.07	295,547.63	4,332,937.07	0.00	0.00	0.00	24,462.89	430,715.35	4,332,937.07	295,547.63	4,332,937.07	1,217,138.75	281,933.89	13,752,573.46	11,980,045.58	1,762,527.88	0.15	0.15	0.00
1,217,138.75	281,933.89	13,752,573.46	11,980,045.58	1,762,527.88	0.15	0.15	0.00	1,217,138.75	281,933.89	13,752,573.46	11,980,045.58	1,762,527.88	1,217,138.75	281,933.89	13,752,573.46	11,980,045.58	1,762,527.88	0.15	0.15	0.00
1,214,601.94	720,719.24	9,185,598.95	12,245,380.58	3,318,937.36	0.15	0.15	0.00	1,214,601.94	720,719.24	9,185,598.95	12,245,380.58	3,318,937.36	1,603.77	1,553.90	120,227.25	97,495.18	120,227.25	153,425.50	129,182.90	85,425.50
1,603.77	1,553.90	120,227.25	97,495.18	120,227.25	153,425.50	129,182.90	85,425.50	1,603.77	1,553.90	120,227.25	97,495.18	120,227.25	1,603.77	1,553.90	120,227.25	97,495.18	120,227.25	153,425.50	129,182.90	85,425.50
104,625.10	27,355.20	6,950,073.49	7,170,900.59	1,171,780.50	11,655,662.72	10,002,194.50	1,653,468.22	104,625.10	27,355.20	6,950,073.49	7,170,900.59	1,171,780.50	1,005.15	1,257.94	38,838.53	78,627.35	98,838.53	127,002.29	103,335.93	127,002.29
1,005.15	1,257.94	38,838.53	78,627.35	98,838.53	127,002.29	103,335.93	127,002.29	1,005.15	1,257.94	38,838.53	78,627.35	98,838.53	1,005.15	1,257.94	38,838.53	78,627.35	98,838.53	127,002.29	103,335.93	127,002.29
16,754.68	26,003.97	8,388,592.68	7,283,376.56	1,085,216.13	11,371,523.23	9,705,447.78	1,666,075.47	16,754.68	26,003.97	8,388,592.68	7,283,376.56	1,085,216.13	0.00	0.00	43,982.56	40,585.37	43,982.56	61,785.39	50,169.03	61,785.39
0.00	0.00	43,982.56	40,585.37	43,982.56	61,785.39	50,169.03	61,785.39	0.00	0.00	0.00	0.00	0.00	0.00	0.00	1,971,182.04	1,671,000.76	320,171.28	2,662,463.22	2,145,153.49	457,309.74
0.00	0.00	1,971,182.04	1,671,000.76	320,171.28	2,662,463.22	2,145,153.49	457,309.74	0.00	0.00	0.00	0.00	0.00	244,294.71	56,776.51	15,578,702.56	16,350,058.61	2,571,242.40	25,533,882.35	22,140,056.61	3,393,825.74
244,294.71	56,776.51	15,578,702.56	16,350,058.61	2,571,242.40	25,533,882.35	22,140,056.61	3,393,825.74	157.81	14,851.17	838,169.61	8,216.62	838,169.61	1,558,688.24	1,227.90	1,558,688.24	1,558,688.24	1,558,688.24	1,558,688.24	1,558,688.24	1,558,688.24
1,558,688.24	1,227.90	1,558,688.24	1,558,688.24	1,558,688.24	1,558,688.24	1,558,688.24	1,558,688.24	403.35	13,785.43	616,474.62	23,271.38	733,203.24	1,531,182.28	43,638.81	1,467,273.47					

**SKU IMPACT DASHBOARD**  
November 26, 2019

- 368K** Total SKU's sold. Distinct count of SKU's: 4719
- (\$263)** \$'s active SKU's contribute. (\$2K) increase from one month ago
- Most active SKU's: AT104398-AT79436
- Representing: 120 Contracts
- Most Sold SKU Priced: \$70
- Least Sold SKU Priced: \$44
- Most Profitable SKU's: AT471297-AT10924
- Least sold SKU's: AT104398-AT79436
- Coverages by Region: [Map of US with highlighted regions]
- Skus by No Claims vs Claims: 5.8% Claims, 94.2% No Claims
- # of Contracts by SKU: [Heatmap showing contract counts]

# GLOBAL SUPPORT

- Contract and Claim modules can be deployed in each PII Compliance Zone – GDPR, China, US, etc.
- Each compliance zone interfaces with our global Risk Management Module for insurance reporting and tracking



# LET'S START SOMETHING GREAT

SCHEDULE A DEMO

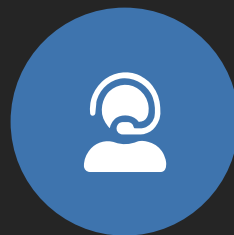
[pcmicorp.com/request-demo](http://pcmicorp.com/request-demo)



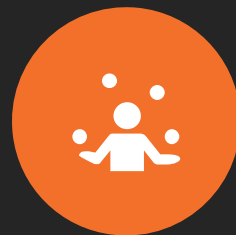
POLICY  
ADMINISTRATION



CLAIMS  
ADMINISTRATION



SERVICE  
NETWORK DISPATCH



RISK  
MANAGEMENT



CONNECTED  
PLATFORM



ANALYTICS &  
REPORTING